

FOX & HOUNDS PRIVACY POLICY

SUMMARY

Issued By:

The Fox & Hounds
Blidworth Bottoms
Nottinghamshire
Post code

MAY 2018

Our Data Protection Officer who is responsible for matters in relation to this privacy policy can be contacted at:

david@foxblidworth.co.uk

Fox & Hounds take your personal privacy very seriously and we respect your data protection rights in accordance with GDPR 2018.

This privacy policy aims to give you clear information on how we collect, process and store your personal data through your use of our website and venue. This includes any data you may provide when you sign up to receive newsletters, promotions, book a table, take part in a competition, provide feedback, use our Wi-Fi, or otherwise purchase a product or service. This policy also contains information about your rights concerning privacy and data.

You have the right to make a complaint to the Information Commissioner's Office (ICO)
Telephone: 0303 123 1113
www.ico.org.uk/concerns.

We update this privacy policy periodically and will send a service message to you if we hold your email address. If you continue to use our website, services or newsletter we will take this as an indication that you are happy with any changes.

PERSONAL DATA

Personal data means any information about an individual from which that person can be identified, please keep us informed of any changes. We do not collect all of the data below at this point in time but may wish to in the future. You are not required to provide the personal information that we request, but, if you choose not to do so, in some cases we will not be able to provide you with our products or services or respond to any queries you may have.

- Identity data includes first name, maiden name, last name, username or similar identifier, title, date of birth and gender.
- Contact data includes address, email address and telephone numbers.
- Financial Data includes bank account and payment card details.
- Transaction Data includes details about payments to and from you and other details of products and services you have purchased from us.
- Technical Data includes internet protocol (IP) address, your login data, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access our website.
- Profile Data includes your username and password, purchases or orders made by you, your interests, preferences, feedback and survey responses.
- Usage Data includes information about how you use our website, products and services.
- Marketing and Communications Data includes your preferences in receiving marketing from us and our third parties and your communication preferences.

We also collect, use and share Aggregated Data such as statistical or demographic data for any purpose.

AGGREGATED DATA

Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does not directly or indirectly reveal your identity. For example, we may aggregate your Usage Data to calculate the percentage of users accessing a specific website feature. However, if we combine or connect Aggregated Data with your personal data so that it can directly or indirectly identify you, we treat the combined data as personal data which will be used in accordance with this policy.

COOKIES

Cookies may be used by us to provide you with customised information from our website. A cookie is an element of data that a website can send to your browser, which may then store it on your system.

Cookies allow us to understand which customers have seen which pages to determine how frequently particular pages are visited and to determine the most popular areas of our website.

Cookies do not contain confidential information such as your home address, telephone number or credit card details.

We do not exchange cookies with any third party websites or external data suppliers.

SENSITIVE DATA

In certain situations (e.g Job Applications) we will collect Sensitive Data which may include details about your race or ethnicity, religious or philosophical beliefs, sex life, sexual orientation, political opinions, trade union membership, and information about your health including genetic and biometric data.

WE WILL ONLY COLLECT AND PROCESS SENSITIVE DATA WHERE PROVIDED IN THE FOLLOWING SITUATIONS:

As part of any feedback and/or complaints that are raised with us, for example where an individual believes they have suffered a health issue following a visit to our venue.

Where an individual believes we have been discriminatory. We are allowed to process this Sensitive Data (together with any other relevant information), to investigate, address and resolve the issue and to administer any possible legal actions.

In job applications we can process your Sensitive Data because it is necessary for carrying out our obligations and rights related to employment law and your working capacity.

CHILDREN'S DATA

We may collect and process a limited amount Children's Data in certain situations as described below.

When booking children's parties and events you may choose to provide us with children's names, ages and any dietary requirements.

As part of any feedback and/or complaints that are raised with us, for example where an individual believes a child may have suffered a health issue following a visit to our venue.

Where an individual believes we have been discriminatory. (SEE sensitive data)

We may process Children's Data on the basis of consent, given or authorised by the holder of parental responsibility.

THIRD PARTY LINKS

Our website includes links to third-party websites, plug-ins and applications including social media. Clicking on those links and/or enabling those connections may allow third parties to collect or share your data. We do not control these third-party websites or their privacy policies, we strongly suggest you read and familiarise yourself with their policies.

PROFILING

We may process personal data about you to evaluate certain aspects about you to enable us to analyse and make predictions about your interests and how you may interact with us in the future.

HOW WE COLLECT PERSONAL DATA

We use different methods to collect personal data from and about you including through:

You may give us your Identity, Contact, Profile and Marketing and Communications Data by corresponding with us by post, telephone, email, social media, filling in forms or other situations

This includes personal data you provide when you purchase our products or services, book a table with us, subscribe to our newsletter, offers, promotions and updates or groups, request marketing to be sent to you, enter a competition or promotion, complete a survey or give us feedback.

Social Media Interactions: our website, social media accounts and other services may allow you to interact with them by using your social media applications. This may result in us collecting some of your social media content (including posts and comments, pictures and video footage), but only where this content is in the public domain and/or where this content has been sent by you to us in a private message via social media; and also your Technical, Profile and Marketing and Communications Data.

Automated Technologies: SEE Cookies and Technical Data

Other Third Parties or Publicly Available Sources: we may receive personal data about you from various third parties and public sources as set out below:

Technical Data from advertising networks and search information providers and analytics providers including Google,.

Contact, Financial and Transaction Data from providers of technical, payment and delivery services.

Profile Data and Marketing and Communications Data from social media providers such as Facebook based inside and outside of the EEA

Identity and Contact Data from publicly available sources such as Companies House and the Electoral Register based inside the EEA.

HOW WE PROCESS PERSONAL DATA

We only process your personal data when allowed to do so by law. Most commonly, we will process your personal data:

With your consent and please note that you have the right to withdraw your consent at any time by contacting us.

Where we need to perform a contract we are about to enter into, or have entered into, with you.

Where it is necessary for our legitimate interests (or those of a third party) and your interests and fundamental rights do not override those interests.

Where we need to comply with a legal or regulatory obligation.

HOW WE SHARE YOUR PERSONAL DATA

We only share your information in accordance with the laws applicable to us

We share your personal data with:

Service providers (mainly acting as processors, but sometimes as controllers) who help us provide our website, Wi-Fi network and related services to you; for example, information technology companies who design and host our websites, payment services companies who enable you to use credit or payment cards with us, and data insight specialists.

Affiliated third parties (acting as processors and controllers) that provide services to us such as market research, table booking, voucher supply and redemption, marketing insight services and data analytics services.

Rewards companies (acting as controllers) which you have signed up to, in order for you to receive the rewards and benefits they offer.

Any new business partners (acting as controllers or processors) we may have over time; for example if we enter into a joint venture, reorganisation, business merger or sale of part of our business, the other party may receive some or all of your information.

Our professional advisors (acting as controllers or processors); for example, our lawyers, insurers and insurance brokers, when they need it to provide advice to us or help us obtain insurance.

The Police, the Health and Safety Executive, local authorities, Her Majesty's Revenue and Customs (HMRC), the Courts and any other central or local government bodies (acting as controllers or processors) where we are required to do so to comply with our legal obligations, or where they request it and we may lawfully disclose it, for example for the prevention and detection of crime or to report serious health and safety incidents.

We also may share the information we collect with other third parties where we are legally obliged to do so; for example, to comply with a court order.

HOW WE KEEP YOUR PERSONAL DATA SECURE

We take the security of your personal data very seriously and have in place appropriate security measures at all times, including where we share your information with our suppliers and partners, to protect your personal data from being accidentally lost, used or accessed in an unauthorised way, altered or disclosed. We have also put in place procedures to deal with any suspected personal data breach and will notify you and any applicable regulator of a breach where we are legally required to do so.

OUR RETENTION OF YOUR PERSONAL DATA

We can only keep your personal data for as long as necessary for the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

The precise length of time we hold your personal data for varies depending on the individual circumstances, but in determining the

appropriate retention period for personal data, we consider the amount, nature, and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal requirements.

YOUR RIGHTS

In certain circumstances, you may have the right to request access, transfer, rectification and/or erasure of the personal data that we process about you. You may also have the right to object to and/or restrict our processing of your personal data. Details of the rights are set out below.

Human intervention: you may request human intervention where a decision has been made about you based solely on automated processing, and/or you may challenge that decision (this may happen in the context of our recruitment process where we collect information relating to whether or not a candidate has unspent criminal convictions).

Access: you may request access to your personal data, which enables you to receive a copy of the personal data that we hold about you and to check to see if we are processing it lawfully.

Transfer: you may request that we transfer your personal data to you or a third party. We will provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format. Please note that this right only applies to automated information which you initially provided consent for us to use or where we used the information to perform a contract with you.

Rectification: you may request rectification of the personal data that we hold about you. This enables you to have any incomplete or inaccurate data we hold about you corrected, though we may need to verify the accuracy of the new data you provide to us.

Erasure: you may request erasure of the personal data that we hold about you. This enables you to ask us to delete or remove personal data where there is no good reason for us continuing to process it. You also have the right to ask us to delete or remove your personal data where you have successfully exercised your right to object to processing (see below), where we may have processed your information unlawfully or where we are required to erase your personal data to comply with local law. Note, however, that we may not always be able to comply with your request of erasure for

specific legal reasons which will be notified to you, if applicable, at the time of your request.

Object: you may object to how we are processing your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground as you feel it impacts on your fundamental rights and freedoms. You also have the right to object where we are processing your personal data for direct marketing purposes. In some cases, we may demonstrate that we have compelling legitimate grounds to process your information which override your rights and freedoms.

Restriction: you may request that we restrict how we process your personal data. This enables you to ask us to suspend the processing of your personal data in the following scenarios: (a) if you want us to establish the data's accuracy; (b) where our use of the data is unlawful but you do not want us to erase it; (c) where you need us to hold the data even if we no longer require it as you need it to establish, exercise or defend legal claims; or (d) you have objected to our use of your data but we need to verify whether we have overriding legitimate grounds to use it.

Withdrawal of Consent: where we have relied on your consent to process your personal data you will have the right to withdraw your consent at any time. However, this will not affect the lawfulness of any processing carried out before you withdraw your consent. If you withdraw your consent, we may not be able to provide certain products or services to you. We will advise you if this is the case at the time you withdraw your consent.

**To exercise any of these rights please contact
david@foxblidworth.co.uk**